

August 2, 2021

End of Life Announcement for eFileCabinet Desktop

Policy Information

Effective August 2, 2021, eFileCabinet announces the End of Sale (EOS) for eFileCabinet Desktop (also known simply as “Desktop”), the company’s legacy on-premises or self-hosted document storage and management offering. At the same time, the company announces End of Maintenance and End of Support for eFileCabinet Desktop, effective August 1, 2022, which will become the End of Life (EOL) date for this offering.

Product Support

eFileCabinet plans to end product maintenance and technical support for this product on August 1, 2022. Until that time, eFileCabinet will continue to support our current eFileCabinet Desktop customers.

Product Alternatives

eFileCabinet remains committed to helping our customers progress along their digital transformation journey.

In parallel with the End of Life of eFileCabinet Desktop, the company is introducing Rubex Private Cloud, a modern, next-generation solution for on-premises or self-hosted document management, workflow and process automation.

Rubex Private Cloud is a completely new and separate offering from eFileCabinet Desktop, drawing upon the technology that underpins the company’s award-winning Rubex Cloud offering, used today by over 2000 organizations.

Rubex Private Cloud provides greatly expanded functionality and additional features beyond what was available with eFileCabinet Desktop, including powerful form fill technology, advanced document sharing, document requests, an easier-to-use and more compliant digital signature solution, and enhanced third-party integrations, and much much more.

Current eFileCabinet Desktop customers are encouraged to migrate to Rubex Private Cloud (or to Rubex Cloud) before the End of Life date for eFileCabinet Desktop.

Questions

For more information about this announcement, about your options to migrate to Rubex Private Cloud or if you need additional assistance with this transition, please contact your eFileCabinet customer account executive or customer success manager for more details.